

Planning and Destination Service Standards

Planning Operations

Development Management

- Current standard - no application will go beyond 26 weeks determination without an agreed Extension of Time. Week 20 review and decision system.
- Standard for 2024/25 – no application will go beyond 26 weeks or 16 weeks determination (as defined by the Planning Guarantee) without an agreed Extension of Time.

Planning application validation

- Current standard - Application validation and registration to be undertaken within 5 days
- Standard for 2024/25 – No change

Planning Enforcement

- Current standard – The Planning Enforcement Plan sets out how a reported case will be categorised and prioritised. The Plan is clear that whilst generally reported cases will start to be investigated within the time limits stipulated, this commitment will be dependent on resources and priorities available at the time of receipt.
 - A) High Priority Within 4 hours during office hours or the next working day
 - B) Medium Priority Within 5 working days of receipt
 - C) Low Priority Within 10 working days of receipt.
- Standard for 2024/25 – No change